

CITY OF BLANCO
WATER UTILITIES GUIDELINES
OFFICE # (830) 833-4525 FAX # (830) 833-4121
UTILITIES@CITYOFBLANCOTX.GOV
www.cityofblancotx.gov

ALL WATER UTILITY BILLS ARE MAILED ONCE A MONTH. THE UTILITY BILLS ARE DUE ON THE 10TH BY THE END OF OUR BUSINESS DAY, 5PM. IF PAYMENT IS NOT RECEIVED ON THE 10TH BY 5PM, A TEN PERCENT (10%) PENALTY WILL BE APPLIED TO YOUR ACCOUNT. A MAIL POSTMARK WILL BE ACCEPTED IN THIS OFFICE IF PAYMENT ARRIVES ON THE 10TH BY 5PM.

IF THE 10TH OF THE MONTH FALLS ON A SATURDAY, SUNDAY OR A CITY HOLIDAY, YOUR PAYMENT WILL BE DUE BY 5PM OF NEXT BUSINESS DAY, IF PAID ONLINE YOU HAVE UNTIL MIDNIGHT. YOU CAN GO TO THE WWW.CITYOFBLANCOTX.GOV, PRESS THE MAKE A PAYMENT BUTTON, PRESS PAY UTILITY BILL AND FOLLOW THE PROMPTS. WE ARE UNABLE TO TAKE PAYMENTS OVER THE PHONE.

A DELINQUENT NOTICE IS SENT ON THE 15TH OF EACH MONTH. IF NOT PAID BY THE MORNING OF 21ST WATER SERVICE WILL BE DISCONNECTED BY NOON. A FEE OF THIRTY (\$30.00) FOR RE- CONNECTION FOR NON-PAYMENT WILL BE AUTOMATICALLY BILLED.

ANY DELINQUENT ACCOUNT NOT PAID WILL HAVE SERVICES TURNED OFF BY THE CITY OF BLANCO AND WATER WILL NOT BE TURNED BACK ON UNTIL A NEW DEPOSIT IS SECURED, AND/OR LANDLORD REQUESTS SOLE RESPONSIBILITY FOR ACCOUNT. NO WATER SERVICE WILL BE TURNED ON WITHOUT A DEPOSIT OR ALL ARREARS PAID IN FULL.

Illegal Connection/Theft of Services fee: \$1000.00 + (possible criminal charges brought by the City of Blanco).

Meter tampering fee: \$500.00

Delinquent Fee: after (3) consecutive Delinquent accounts within a year residential water customers will be charged another deposit fee of \$150.00. Commercial water customers will be charged another deposit fee of \$193.00.

Meter Re-Read Fee: \$20.00 – (Fee waived if incorrect reading due to employee error or equipment malfunctions)

Temporary Service Connect/Disconnect: \$20.00 (Snowbirds, out of state, etc)

Transfer Fee: \$20.00 (one location to another within the city)

Trash only account Deposit: \$150.00 (**Residential:** \$14.00 + \$1.16 tax
Commercial Tote: \$18.75 + tax (If not paid by 5pm of the 10th, a late fee of 10% will be added).

Meter Accuracy Check Fee: \$30.00 (at customers' request)

Pull Meter Fee: \$25.00

Return Check Fee: \$25.00 (collected by City of Blanco)

PLEASE BE ADVISED THAT OUR FIELD WORKERS ARE UNABLE TO ACCEPT ANY FORM OF PAYMENT FROM CUSTOMERS. PAYMENT MUST BE MADE AT THE CITY OFFICE OR ONLINE. OFFICE HOURS ARE: 8:00 A.M. TO 5:00 P.M. MONDAY THRU FRIDAY. FOR YOUR CONVENIENCE, A DROP BOX IS LOCATED BY THE RIGHT SIDE OF THE FRONT DOOR FOR PAYMENTS MADE AFTER 5PM. AUTO DRAFT WITH CITY OF BLANCO IS AVAILABLE AT NO CHARGE AND YOU MUST CALL THE OFFICE TO BE SET UP. AUTO DEBIT/CREDIT CARD MUST ME SET UP WITH [FASTGOVPAY.COM](https://www.fastgovpay.com) OUR 3RD PARTY PROCESSOR.

2023 Water/Sewer rates

BASE AMOUNT BILL RESIDENTIAL: BASE AMOUNT BILL IS DUE EVEN IF THERE IS NO WATER USAGE.

5 / 8 SIZE METER WATER RATE = \$41.49, SEWER RATE = \$32.20, GARBAGE = \$14.51 + \$1.20 TAX = BASE AMOUNT BILL OF \$89.40 + WATER USAGE \$10.49 PER 1000 GALLONS AND SEWER USAGE \$8.39 PER 1000 GALLONS

WATER METER DEPOSITS & TAPS

METER DEPOSITS on existing tap:

Residential = \$150.00 (deposit \$140/\$10 connect fee) + CSI \$35.00 = \$185.00

Residential: Deposit fee- \$140.00 (refundable at time of closing of account)

Connect fee- \$10.00 (non-refundable)

C.S.I fee-\$35.00 (Customer Service Inspection required by City)

Commercial =\$158.00 (deposit \$148/\$10 connect) + CSI \$50.00 = \$208.00

Commercial: Deposit fee- \$148.00 (refundable at time of closing of account)

Connect fee- \$10.00 (non-refundable)

C.S.I fee-\$50.00 (Customer Service Inspection required by City)

NEW WATER TAP CONNECTION:

Water tap (inside City limits) \$1200.00 + \$185.00

Sewer Tap (inside city limits) \$1200.00

Water tap (outside City limits) \$1750.00 + \$185.00

Sewer Tap (outside city limits) \$1750.00

*******A SELF-SERVE RECYCLING CENTER IS LOCATED AT 480 JONES AVE*******

REVISED 3/27/24